

Institute for Clinical and Translational Science

ICTMS Community Informational Meeting

Jan 23, 2024

Agenda

- ICTMS Enterprise Expansion Project Update
- Tips & Tricks reviewing a BOS build calendar and budget
- Invoicing reminders
- eReg expansion status update
- Announcements



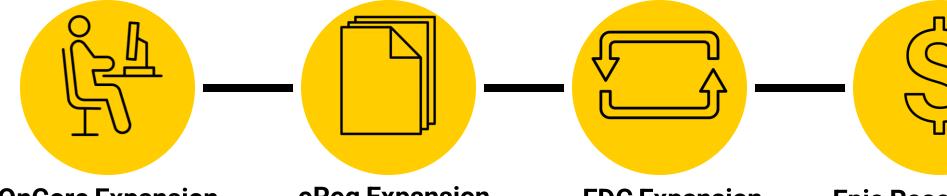
ICTMS Enterprise Expansion

Phase 1 Complete 2023

Phase 2 Early Spring 2024

Phase 3 Late Spring 2024

Phase 4 TBD



OnCore Expansion

- Available for use by all research studies
- Centralizes participant & visit tracking
- Sponsor invoicing
- Sponsor Payment tracking
- Interfaces EPIC, HawkIRB, V estigo, ePost

eReg Expansion

- Electronic Regulatory Binder
- Remote monitoring capability
- Electronic signatures
- Real-time document routing
- Enhance Compliance
- 21 CFR Part 11 Compliant

EDC Expansion

- Internal Electronic Data
 Capture
- Resource for Iowa Investigator Initiated Trials
- Multi-site Studies
- 21 CFR Part 11 Compliant

Epic Research Billing & CRPC Grid

 Automated identification and separation of sponsor, patient and insurance billable research procedures

Tips & Tricks Reviewing a BOS build calendar and budget

Step 1...

- Gather Correct Documents
 - o Protocol
 - Final Budget
 - BOS Build Notes (Word & Excel Doc)
 - Word Document
 - Procedures- Tells you why procedures were added & if they were added per SOE or the CTA/budget
 - $\hfill\square$ Footnotes- if footnotes have been added per SOE or CTA/budget
 - Financials Console Section- explains the approach the BOS team took for the protocol and subject related items
 - Excel Document
 - □ Helpful if you don't have access to the financials console in OnCore



Calendar Review

PC Console -> Protocol Calendar

Legend

- SOC = Billable to Patient/Insurance
- RS = Paid for by Sponsor \$\$
- NB = Not Billable to Patient/Insurance (not paid for by Sponsor)

Duplicate Line Items

- $\circ~$ BOS builds from the protocol & the budget
- $\circ~$ Items added from the budget are typically towards the bottom
- $\circ~$ Duplicate items \underline{CAN} be deleted from the calendar

| Pulse and BP ^{D; e} | 3NB | | 3NB |
|------------------------------|-----|--|-----|
| Physical examination E | NB | | NB |
| Height ^E | NB | | |

| Physical examination with Pulse, BP and Height (as clinically indicated) | RS | | RS | |
|---|----|--|----|--|
| | | | | |



Budget Review

□ Items to Delete From Calendar

| Financials Console -> Subject Related | | Research | Negotiated | Charge Type | |
|--|--|----------|------------|----------------|--|
| [+] Pulse and BP D,e | | | | Ν | |
| [+] Physical examination E | | | | Ν | |
| [+] Height E | | | | Ν | |

Charge

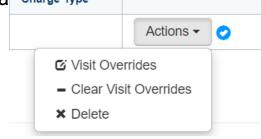
Reviewing Linked Charge Master Events

Financials Console -> Subject Related -> "Expand All"

[-] <u>Urinalysis</u> 16,21,22,C10

--- Event: 81025 Add'I ID: 30000098 - URINE PREGNANCY TEST [HB URINE PREGNANCY TEST]

- $\circ~$ Deleting a charge master event also deletes the cost
- If an event has a visit override and you delete that event, you will also delete the override. You will then have to manually add the override ba Charge Type





Budget Review

Items = budget only procedures and are not visible when Study Coordinators check in subjects

- Examples- patient stipend, PI fee, SC fee, CRU fee, and IDS Dispensing fee
- $_{\odot}$ Items with a charge type of "P" are pass through items and show up on a separate invoice to send to the Sponsor
- If a budget only procedure has a charge type of "P" this will <u>not</u> show up when a Study Coordinator checks in a subject's study visit. Therefore, if it did <u>not</u> happen then they cannot mark it as missed or N/A

Charge

Type

115.00 M/P

40.00

15.00

[+] * IDS Dispensing - Ready to use products (oral, topical, or injectable) labeled for after visit use F5

□Thinking ahead..

- $_{\odot}\,$ How is this going to look in OnCore?
- $_{\odot}\,$ How will this calendar, budget, and linked events look when a subject is checked in?



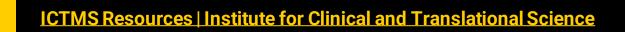
Invoicing Reminders

Active studies utilizing Financial capability in ICTMS OnCore

| # Budgets ready for invoicing & sponsor payment tracking | | |
|--|----|--|
| General Research | 48 | |
| HCCC | 28 | |

In 2024, our goal is to increase the number of studies that use ICTMS to track finances.

MA



RETRO Invoice Process

RETRO Invoice Process NOT ready yet

- Grant Accounting automation not quite set up yet
- Use MANUAL Process in place of RETRO invoices, for now.

Just a TEMPORARY change

- Once Grant Accounting automation set up, will use RETRO process
- Until then use MANUAL PROCESS

Invoicing Procedure page on ICON <u>https://uiowa.instructure.com/courses/207040/pages</u> /invoicing-procedure?module_item_id=6535303



Standard Process

- Process more rigid due to integration.
- Invoice No MUST use numbered Prefix:
 - $_{\odot}$ 01, 02, etc
- Once finalized, Invoice pushed to Grant Accounting system. Must have following or else it will error out:
 - Sponsor Protocol No (PC Console > Main > Sponsor)
 - *Grant Accounting No*. Required in both:
 - PC Console > Main > Management tab Hospital Account No field
 - Suffix of Invoice No
- Once payment comes in, Grant Accounting applies it & integration creates and applies payment in OnCore

 $_{\odot}$ Automated from OnCore user perspective.



Manual Process

- Leeway on exact process, but a few things hold true
- *Invoice No* **MUST** use one of a few prefixes:
 - \circ TEST
 - \circ CATCHUP
 - \circ MANUAL
- Must manually input/track payments.



Standard vs Manual Process

Standard

2

ž

4

Invoice Date: Same day you are finalizing Invoice

Create Invoice using Standard Invoice No.

- Finalize Invoice using Invoice Date convention.
- Overnight: Automatically sends Invoice to Grant Accounting.
- Payment comes in, Grant Accounting applies payment in their system.
- Overnight: Automatically Creates and applies payment in OnCore

Manual

3

Ś

Invoice Date: Depends on situation.

- Create and finalize Invoice using Manual Invoice No and Invoice Date convention.
- Study team manually watches for incoming payments.

 Payment comes in, Grant Accounting applies payment in their system.

- Study Team manually Creates Payment in OnCore
- Study Team Manually Applies payment in OnCore

RETRO vs Manual Process

RETRO

2

3

4

Invoice Date: Date GAO gives you (payment date)

Coordinator Indicates to Sponsor that certain visits can been completed.

• Payment Comes in.

• Grant Accounting notifies Primary Fin Analyst of Payment and Invoice details

 Study team creates invoice in OnCore using \$ amount, Invoice No

• Finalizes invoice with Date provided by GAO

• System sends invoiced to GAO overnight

• GAO applies payment on their end and integration creates and applies Payment in OnCore

Manual

2

Ż

Š

Invoice Date: Depends on situation.

- Study team manually watches for incoming payments.
- Payment comes in, Grant Accounting applies payment in their system
- Create and finalize Invoice using Manual Invoice No and Invoice Date convention.
- Study Team manually Creates Payment in OnCore
- Study Team Manually Applies payment in OnCore

eReg Expansion Update

eReg Coming Soon for General Research

- Project status
 - System configuration & validation in process
 - Implementation team meets on a weekly basis
 - Phased roll-out starting in Q1 2024
 - Required training based on role





More information about ICTMS

General Research ICTMS Resources | Institute for Clinical and Translational Science HCCC I-CTMS Resources for Oncology Clinical Trials

Q & A Opportunities

<u>Weekly Office Hours</u> Wednesdays 9 - 10am Monthly ICTMS Community Update

Support

General Research <u>ictms-admin@uiowa.edu</u> HCCC <u>oc-oncoreadmin@healthcare.uiowa.edu</u> <u>Cherwell Ticket Support Request</u>



ICTMS Resources | Institute for Clinical and Translational Science



Thank you

Sandra Ahrendsen Josiah Argo Shehzad Gill

ictms-admin@uiowa.edu

→ Institute for Clinical and Translational Science (uiowa.edu)